Overview Script

If you work or volunteer with people with disability, there’s important information you need to know.

We’ve made changes to the Disability Worker Screening system in Queensland to make it safer for people with disability.

The new NDIS worker screening check will assess whether a person is cleared or excluded from working in certain roles with people with a disability. For workers providing disability services outside the NDIS in Queensland, a similar state-based screening check will apply.

The changes include:

A strengthened identity check with photo ID on all new cards, a new online worker application process and shorter approval timeframes for most applicants.

‘No card, no start’ laws mean that in most cases, you must have a clearance before you start work.

New criminal offences will automatically exclude certain workers from obtaining a clearance.

A national system means your NDIS worker screening clearance is portable Australia-wide.

There are new penalties for workers and organisations who don’t comply with the new laws and for applicants and clearance holders who don’t update us about changes to their circumstances.

Existing yellow card and yellow card exemption holders, and Registered Health Practitioners and Residential Aged Care workers with a relevant check prior to 1 February 2021, can continue working until their current registration expires or is cancelled. If you obtained a blue card before 1 February 2021, you can continue to carry out work with children with a disability only, until your blue card expires or is cancelled.

Make sure you lodge your application before your old card expires, so you can continue to work while your application is being processed.

If you don’t have a current blue card and will be working with children with a disability, you will need a blue card as well. Apply for both through the Disability Worker Screening Portal and only pay one fee.

By working together and knowing how the changes affect you, we can help create safer environments for people living with a disability.

Check out our website to apply or find out more information.

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